


Ombudsman
ONTARIO

ONTARIO'S WATCHDOG

CHIEN DE GARDE DE L'ONTARIO

November 4, 2009

Robert T. Chisholm
251 Ridgepark Private
Ottawa, ON K2G 1H1

Dear Mr. Chisholm:

Re: Our File No. 189373

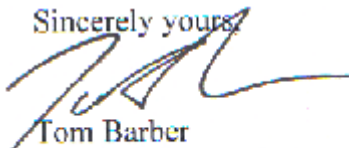
I am writing in response to your letter to our Office dated October 2, 2009, in which you expressed your dissatisfaction with Early Resolution Officer Jenny Ryu's letter to you dated September 24, 2009.

You complained to your Office about the decision of the Social Benefits Tribunal (the Tribunal) dated February 23, 2007 and requested that our Office review that decision. As Ms Ryu explained to you, the Ombudsman's Office reviews decisions of administrative bodies, such as the Tribunal, for procedural fairness. The Ombudsman is not an appeal body and does not have the power to order the Tribunal to overturn or withdraw its decision. In her September 24, 2009 letter to you Ms Ryu responded to your complaints and explained the rationale for our Office closing your file.

In your recent letter, you asked for specific responses to 11 points raised in your letter. You reiterated your views that legislation governing social assistance benefits is unfair and your feeling that, in your case, it fails to recognize what you characterized as "key facts." You wrote that you feel the Tribunal exploited the letter of the law, which you complained is itself irrelevant and inapplicable. Ms Ryu responded to these issues in her September 24, 2009 letter.

As your October 2, 2009 letter to our Office does not provide any new information regarding your complaint, your file with our Office will remain closed.

Sincerely yours,



Tom Barber
A/Assistant Manager
Early Resolutions

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